



701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626

319-822-4512

[www.dunkerton.net](http://www.dunkerton.net)

## Mandatory 10-Digit Dialing

### NEW TECHNICIAN

This winter we welcomed a new combination technician, Ray Miller. Ray is a Dunkerton resident and brings several years installation experience with him. We are excited to have Ray joining our team.



### LIFELINE ASSISTANCE

Do you qualify for Lifeline? Lifeline is a federal program that lowers the monthly cost of phone or internet. Eligible customers can receive up to \$9.25 toward their monthly bill. Go to [lifelinesupport.org](http://lifelinesupport.org) to see if you qualify.

### RELAY IOWA



Are you or someone you know suffering from hearing loss and/or speech difficulties? Are you in need of a Captioned Telephone? The Iowa Equipment Distribution Program, called Telecommunications Access Iowa, helps individuals pay for specialized telephone equipment. Go to [teleiowa.com](http://teleiowa.com) or call 800-606-5099 for further information.

Beginning April 24, 2021 calls within the 319-area code should be completed with 10-digits for local calls and 11-digits for long distance calls.

--- READ BELOW ---

The FCC has adopted 988 as a new three-digit number (starting July 16, 2022) to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline. Customers must continue to dial 1-800-273-TALK to reach the Lifeline until July 16, 2022.

In order for 988 to work in the 319-area code, 10-digit local dialing must first be implemented and you will need to change the way you dial local calls.

Beginning April 24, 2021, you should use 10-digits (i.e. 319-822-XXXX) for all local calls. This includes calls to other '822' numbers. Calls made with 7-digits will not be completed after October 24, 2021.

In addition to changing the way you dial local calls, all local programmed numbers (safety systems, medical monitoring devices, PBSs, fax machines, alarms, phone settings, etc.) will need to be updated to 10-digits.

Long distance calls will still require 11-digits, (1+areacode+telephone number).



**Know what's below.  
Call before you dig.**

**VIDEO CUSTOMERS:  
HAVE YOU ACTIVATED  
YOUR 'WATCH TV  
EVERYWHERE' ACCOUNT?  
GO TO [WWW.WTVE.COM](http://WWW.WTVE.COM)  
TO START WATCHING TV  
FROM ANY MOBILE  
DEVICE.**

## Annual Meeting April 22, 2021

The Annual Meeting will be held Thursday, April 22<sup>nd</sup> at 6:30 p.m. at the Dunkerton Community Hall. Watch your mail for ballot information.

### Go GREEN!

Go to Dunkerton Communication's website [www.dunkerton.net](http://www.dunkerton.net) and select "Payments" to be connected with CDS Global. This website gives you access to pay your bill via credit card, set up ACH payments, and view current and past billing information. \*Don't forget to call the Office to switch to emailed bills (SAVE PAPER!) and/or if you need any assistance getting started with CDS Global.

#### Central Office Staff:

Abbi Kienast, General Manager  
Brett Delagardelle, Plant Superintendent  
Kathy Wheeler, Customer Service Representative  
Ray Miller, Combination Technician

#### Board of Directors:

Joe Stafford, President  
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