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WATCH FOR PHISHING SCAMS!

Phishing is a cybercrime in which a target or targets are contacted by email, telephone or text message by someone posing as a legitimate institution to lure individuals into providing sensitive data such as personally identifiable information, banking and credit card details, and passwords. The information is then used to access important accounts and can result in identity theft and financial loss.

Take the time to watch a couple brief YouTube videos and learn how to protect yourself from phishing scams.

Stay Safe from Phishing and Scams
https://www.youtube.com/watch?v=R12_y2BhKbE

What is Phishing and How to Avoid the Bait
<https://www.youtube.com/watch?v=XsOWcz>



**Know what's below.
 Call before you dig.**

Mandatory 10-Digit Dialing

NOW EFFECTIVE: Calls within the 319-area code should be completed with 10-digits for local calls and 11-digits for long distance calls. After October 24, 2021 calls made with only 7-digits will not be completed.

Sign up for paperless billing!



The Board of Directors has tabled the dividend payment discussion until later this summer. At the May meeting, the Board voted to allocate 75% of the 2020 net margins (or \$203,774.00) to the customers. Watch your mail for updates.

What are dividends and allocations?

As a non-profit telecommunication cooperative, Dunkerton Telephone Cooperative is owned by you and our other members (customers). At the end of the year the Board of Directors assigns (allocates) our annual net margins (profits) to those of you who received our service during that same given year. These profits are called "deferred patronage dividends." These dividends are allocated to you based on the amount you paid for telephone and internet service during this time.

As an owner you provide equity to the Cooperative by allowing us to use this money for a period of time. We use it to repay debt, finance repairs, upgrades and additions to the plant and other contingencies. This amount is not cash sitting in an account; it is not payable at this time. It will be refunded to you at some point in the future as the Cooperative's financial condition allows. If you move, it is important to keep your address current so we can mail future dividend payments to you.



Congratulations!! to the Dunkerton Community Hall for receiving a \$1,000 Charity Grant from Aureon, our business solution partner for voice, internet and video. The Community Hall Board intends to put the award towards further renovations at the Hall.

Attending the check presentation ceremony were Mayor Mike Schares, Dunkerton Communications Board President Joe Stafford, Hall Board Members Dawn Best and Patrice Smith, Aureon Account Manager Eric Benson, Hall Board/City Council Member Ron Reichen, City Council Member Monica Smith and City Clerk Sheila Steffen.



The Emergency Broadband Benefit is an [FCC program](https://www.fcc.gov) to help families and households struggling to afford internet service during the COVID-19 pandemic. This new benefit will connect eligible households to jobs, critical healthcare services, virtual classrooms, and so much more.

To apply, visit [GetEmergencyBroadband.org](https://www.getemergencybroadband.org). After you apply, you will need to contact the Dunkerton Communications Office to complete the enrollment/verification process.

Central Office Staff:

- Abbi Kienast, General Manager
- Brett Delagardelle, Plant Superintendent
- Kathy Wheeler, Customer Service Representative
- Ray Miller, Combination Technician

Board of Directors:

- Joe Stafford, President
- Robbie Wheeler, Vice President
- Jon Rathe, Treasurer
- Audrey Steffen, Secretary
- Sam Hauptly, Director
- Andy Snyder, Director
- Penny Teisinger, Director