

DUNKERTON COMMUNICATIONS

701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626 phone: 319-822-4512 email: dtc@dunkerton.net website: www.dunkerton.net



RELAY IOWA

Are you or someone you know suffering from hearing loss and/or speech difficulties? Are you in need of a Captioned Telephone? The Iowa Equipment Distribution Program, called Telecommunications Access Iowa, helps individuals pay for specialized telephone equipment. Go to teleiowa.com or call 800-606-5099 for further information.

BHCo Health Department Offers Well Water Testing



Black Hawk County Public Health is offering free well water testing in Black Hawk County through Grants to Counties funding. This funding, made possible by Iowa Department of Public Health, provides free water tests for residents who need to confirm the safety of their drinking water.

The free water test checks water for contamination from due to coliform bacteria, nitrates, arsenic, and manganese. Private wells are not included in the Safe Drinking Water Act, resulting in a lack of federal regulations for the quality and routine testing of private well water. Therefore, it is a homeowners responsibility ensure the safety of their water.

Homeowners should test their private wells every 1-2 years. Grant funding covers water testing, as well as reimbursement for well or cistern plugging and well reconstruction, while funds are available.

Homeowners with private wells are encouraged to contact Black Hawk County Public Health to schedule an appointment for your free water test. Call 319-291-2413 or email publichealth@blackhawkcounty.iowa.gov to schedule your test. Grant funds are available through June 1, 2022.



**Know what's below.
Call before you dig.**



ENROLL IN PAPERLESS BILLING.

NOTICE OF WIRELESS ROUTER RATE INCREASE:

Effective April 1st the wireless router rate will be increasing to \$7.00 per month due to rising equipment costs.

REQUIRED PERFORMANCE TESTING OF SPEED AND LATENCY

Beginning in January of 2022, Dunkerton Communications is required by the Federal Communications Commission (FCC) to begin Performance Measures Testing to ensure communication providers are delivering broadband speeds as reported to the FCC to their customers.

50 of Dunkerton Communications' broadband locations have been chosen at random by the Universal Service Administration Company (USAC) to participate. Software has been installed to automatically monitor speed and latency data from the router* of the selected location. ONLY SPEED and LATENCY will be monitored, not content. There should be no disruption or interference to services during the testing period. The testing will take place one week per quarter, from 6pm until midnight and will continue for 24 months (for the initial term).

Please reference the Dunkerton Communications Acceptable Use Policy (AUP). If new equipment is placed in your home, you will be responsible for it as described in the AUP and Service Catalog, available on our website.



Affordable Connectivity Program Helping Households Connect

The Affordable Connectivity Program is an FCC program to ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month towards internet service for eligible households.

For eligibility and enrollment visit www.fcc.gov/acp. After you apply, you will need to contact the Dunkerton Communications Office to complete the enrollment/verification process.

ARE YOU INTERESTED IN EXTRA SECURITY FOR YOUR HOME P.C.? CALL THE OFFICE FOR INFORMATION ON:



SecureIT New digital threats appear every day but with SecureIT, you get industry-leading essential protection, plus the convenience of never needing to update your software. SecureIT works silently in the background protecting computers and mobile devices from all manner of threats.



Password Genie You need a password manager because keeping track of so many passwords is a pain. Password Genie keeps your digital identity safe and convenient to access.



FileHopper It only takes one incident to see the value of FileHopper; one hard drive crash, one fire, one accidental deletion and all of your valuable files and precious memories are gone. FileHopper for desktop & mobile devices backs up files with 256 bit encryption so you know they are safe.



2022 Annual Meeting
Thursday, April 7th at 6:30 p.m. at the Dunkerton Community Hall. Watch your mail for ballot information.

Central Office Staff:

Abbi Kienast, General Manager
Brett Delagardelle, Plant Superintendent
Kathy Wheeler, Customer Service Representative
Ray Miller, Combination Technician

Board of Directors:

Joe Stafford, President
Robbie Wheeler, Vice President
Jon Rathe, Treasurer
Audrey Steffen, Secretary
Sam Hauptly, Director
Andy Snyder, Director
Penny Teisinger, Director