

DUNKERTON COMMUNICATIONS

701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626 phone: 319-822-4512 email: dtc@dunkerton.net website: www.dunkerton.net



Are you or someone you know suffering from hearing loss and/or speech difficulties? Are you in need of a Captioned Telephone? The Iowa Equipment Distribution Program, called Telecommunications Access Iowa, helps individuals pay for specialized telephone equipment. Go to teleiowa.com or call 800-606-5099 for further information.

FEDERAL UNIVERSAL SERVICE CHARGE (FUSC) INCREASE.

Effective for 3rd Quarter 2022, the Federal Universal Service Charge (FUSC) contribution factor will increase to 33.0%. The FUSC amount is calculated by multiplying the contribution factor times your interstate service charges. This factor may change quarterly, depending upon the needs of the Federal Universal Service Fund (USF). The USF is a government mandated program that is designed to help make phone service affordable and available to all Americans, including consumers with low incomes, those living in areas where cost of providing telephone service is high, and to schools, libraries, and rural health care providers.



EFFECTIVE JULY 1, 2022 FINAL NOTICES WILL BE SENT BY EMAIL ONLY. Paper copies of final notices will no longer be mailed. As a reminder, payments are due by the 20th of the month. Payments received after this date are assessed a late fee. Payments not received in full by the 1st of the following month are subject to disconnection and applicable fees. Please contact the office at dtc@dunkerton.net or 319-822-4512 to verify your email address.



Weepie named to Dunkerton Communications Board of Directors

The 2022 Annual Meeting was held Thursday, April 7, 2022. Anna Weepie was elected to serve on the Board of Directors, replacing Audrey Steffen who stepped down after serving two terms. Incumbents Andy Snyder and Joe Stafford were both re-elected.

Two-Factor Authentication (2FA) now offered for Dunkerton.net email. Copy and paste the link below in your browser to find out more information.

https://email.aureon.com/e3t/Ctc/W2+113/c-Ctd04/VVNI0N38_2PIW4VHYh14FxHICW74N_GZ4L38xpN65wGTJ3ILzNV1-WJV7Cg-9PVdDzq52ZQJvyW6cv-VT7yz3HhW9fbhPs5SVq-RN91jLG5g55hBW90kSWn1rBkWtW2YyJ3V140g-4VhXQpG4rpksKN42sCVdncQ2W2-0d-V6ZHwZHVzK7Z5G-fjtVcFQsQ4Qs1YHW1c2zP51p4JI4W3fYg8s1Xc97IW4DZ5dT2vsBQFW7CxcF3dHyKrW7-bK9_5h1Mg5W2m0d6g550q78VDDFx512V3lq318B1



The Board of Directors voted to allocate 99% of the 2021 Net margins (\$375,395.00) to patronage dividends. The Board also voted to payout the remaining dividends from 2007. Notices and payments were mailed June 1st.

What is an allocation? An allocation is the amount of the patronage dividend due to the member, but is not payable right now. As a member you provide equity to the Cooperative by allowing us to use this money over a period of time. We use it to repay debt; finance repairs, upgrades and additions to the plant and other contingencies. **This amount is not cash sitting in an account. It will be refunded to you at some point in the future as the Cooperative's financial condition allows.**

What are patronage dividends? Patronage dividends are distributions of profits paid by a cooperative to their members. Patronage dividends are paid based on a portion of the profit the cooperative makes. The exact dividend each member receives is based on how much they used the cooperative's telephone and internet services.

Please notify the office if your address has changed to ensure forthcoming payments are received.



The Affordable Connectivity Program is an FCC program to ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month towards internet service for eligible households.

For eligibility and enrollment visit www.fcc.gov/acp. After you apply, you will need to contact the Dunkerton Communications Office to complete the enrollment/verification process.

REQUIRED PERFORMANCE TESTING OF SPEED AND LATENCY CONTINUES

As of January 2022, Dunkerton Communications is required by the Federal Communications Commission (FCC) to participate in Performance Measures Testing. In this testing speed and latency measurements are collected from 50 randomly selected locations within the Dunkerton exchange to ensure communication providers are delivering broadband speeds as reported to the FCC. A representative of Dunkerton Communications will contact the locations selected to participate.

Central Office Staff:

Abbi Kienast, General Manager
Brett Delagardelle, Plant Superintendent
Kathy Wheeler, Customer Service Representative
Ray Miller, Combination Technician

Board of Directors:

Joe Stafford, President
Andy Snyder, Vice President
Jon Rathe, Treasurer
Penny Teisinger, Secretary
Sam Hauptly, Director
Anna Weepie, Director
Robbie Wheeler, Director