

DUNKERTON COMMUNICATIONS

701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626 phone: 319-822-4512 email: dtc@dunkerton.net website: www.dunkerton.net



Dunkerton Communications would like to wish all our members a happy and prosperous 2023. Thank you for your continued patronage.

SAVE THE DATE:

The 2023 Annual Meeting will be held Monday, April 10th. Watch for more updates.



Know what's below. Call before you dig.



Wheeler Retires After 23 Years of Service

Congratulations to Kathy Wheeler on her recent retirement from Dunkerton Communications! Kathy's 23 years of dedicated service as Member Service Representative will be greatly missed. We wish Kathy the best on her well-deserved new journey.

DO YOU WANT TO BE MORE ENVIRONMENTALLY CONSCIOUS IN 2023?

Consider switching to receive your billing statements electronically. Call or email the office to enroll at 319.822.4512 or dtc@dunkerton.net.



EFFECTIVE JULY 1, 2022 FINAL NOTICES WILL BE SENT BY EMAIL ONLY.

Paper copies of final notices will no longer be mailed and will be sent via email only. As a reminder, payments are due by the 20th of the month. Payments received after this date are assessed a late fee. Payments not received in full by the 1st of the following month are subject to disconnection and applicable fees. Please contact the office at dtc@dunkerton.net or 319-822-4512 to verify your email address.

FIBER PROJECTS BEGINNING FOR WOODLAND ESTATES AND DEWAR

Dunkerton Communications is excited to announce we will be bringing fiber optics to Woodland Estates and Dewar. If you reside in Woodland Estates and have not contacted the office, please call to arrange a time for our techs to begin installing new equipment on the exterior of your home.

Construction will begin in Spring of 2023 and should be completed by the end of Summer.



The Affordable Connectivity Program is an FCC program to ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month towards internet service for eligible households.

For eligibility and enrollment visit www.fcc.gov/acp. After you apply, you will need to contact Dunkerton Communications to complete the enrollment process.

REQUIRED PERFORMANCE TESTING OF SPEED AND LATENCY CONTINUES

Continuing for 2023, Dunkerton Communications is required by the Federal Communications Commission (FCC) to participate in Performance Measures Testing. In this testing speed and latency measurements are collected from 50 randomly selected locations within the Dunkerton exchange to ensure communication providers are delivering broadband speeds as reported to the FCC. A representative of Dunkerton Communications will contact the locations selected to participate.



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Brett Delagardelle, Plant Superintendent
Jamie Fulton, Customer Service Rep
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