



701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626 phone: 319-822-4512 email: dtc@dunkerton.net website: www.dunkerton.net

GRANTS AWARDED TO DUNKERTON HISTORICAL AND TOURISM SOCIETY AND DUNKERTON COMMUNITY HALL

On Friday, May 19, 2023, the Dunkerton Historical and Tourism Society was awarded a \$3000.00 Ripple Effect Grant, which matched funds donated by Dunkerton Communications. Ripple Effect works with Iowa's independent telephone companies by providing direct financial assistance to emerging and expanding community or business development projects. The program is funded by Aureon and implemented by the Iowa Area Development Group. (Top right photo, left to right: Ethan Pitt - IADG; Teresa Stafford – Dunkerton Historical and Tourism Society; Danielle Hutchinson – Aureon; Abbi Kienast – Dunkerton Communications)



The Dunkerton Community Hall was recently awarded a \$500 Charity Grant by Aureon to be used towards their renovation project. Aureon is a critical business partner with Dunkerton Communications providing a variety of support and services for internet, telephone and video communications. (Lower right photo, left to right: Aureon Representative Danielle Hutchinson, Dunkerton Community Hall Board Member Dawn Best, Patrice Smith, Mike Steffen, and Ron Reichen, and Dunkerton Communications GM Abbi Kienast)



NEW SPEEDS AND PRICES EFFECTIVE JULY 1, 2023

We've increased speed and lowered prices!

INTERNET ONLY PRICES:

SILVER: 100 mbps \$69.45

GOLD: 250 mbps \$99.45

DIAMOND: 500 mbps \$139.45

PLATINUM: 1G \$199.45

Call the office to move up to the next tier or for questions.



**Know what's below.
Call before you dig.**

STREAMING TV
WORKSHOP

Wednesday, July 26th
10am-2pm (Open House)

Dunkerton Community
Hall
115 W. Main St.

VIDEO SERVICES WILL BE ENDING DECEMBER 31, 2023.

Dunkerton Communications will be eliminating video services effective December 31, 2023. Rising programming costs and declining participation have made it difficult to offer a quality product at an affordable rate. Streaming services (YouTubeTV, Hulu Live, Fubo, etc.) now offer a comparable channel lineup at a lower cost. Current video customers should have received a mailed notice which provides further detail of this change. The video system will continue to operate until December 31st, however, we encourage customers to begin looking into other options now.

If a member of the cooperative would like to transition to a streaming service, the Dunkerton Communications team is here to help! Call or stop in the office. A streaming workshop (open house) will be held July 26, 2023 from 10am – 2pm at the Community Hall.



**DO YOU WANT TO BE
MORE
ENVIRONMENTALLY
CONSCIOUS?**

**Consider switching to receive
your billing statements
electronically. Call or email
the office to enroll at
319.822.4512 or
dtc@dunkerton.net.**



The Affordable Connectivity Program is an FCC program to ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month towards internet service for eligible households.

For eligibility and enrollment visit www.fcc.gov/acp. After you apply, you will need to contact Dunkerton Communications to complete the enrollment process.

REQUIRED PERFORMANCE TESTING OF SPEED AND LATENCY CONTINUES

Continuing for 2023, Dunkerton Communications is required by the Federal Communications Commission (FCC) to participate in Performance Measures Testing. In this testing speed and latency measurements are collected from 50 randomly selected locations within the Dunkerton exchange to ensure communication providers are delivering broadband speeds as reported to the FCC. A representative of Dunkerton Communications will contact the locations selected to participate.

Central Office Staff:
Abbi Kienast, General Manager
Brett Delagardelle, Plant Superintendent
Jamie Fulton, Customer Service Rep
Ray Miller, Combination Technician

EFFECTIVE JULY 1, 2022 FINAL NOTICES WILL BE SENT BY EMAIL ONLY.