



701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626 phone: 319-822-4512 email: dtc@dunkerton.net website: www.dunkerton.net

Why do we need fiber? There are several advantages to investing in a FTTH (fiber-to-the-home) network. Fiber optics allow Dunkerton Communications to keep up with the ever-increasing demand for bandwidth. The enhanced network will also allow us to offer new and innovative services as they are developed.

Fiber optics provide much higher speed than DSL and wireless networks. For example, a wireless network becomes quite slow during peak hours because all users of a wireless network start sharing the same network and its bandwidth. Due to the congestion of the network, wireless connection becomes slower whereas fiber optic network does not get affected in such situation. The connection speed remains good even during peak hours. The signal with a wireless connection also gets degrade with distance, unlike fiber optics.

There are no data caps or limitations with Dunkerton Communications' fiber services.



DO YOU WANT TO BE MORE ENVIRONMENTALLY CONSCIOUS?
 Consider switching to receive your billing statements electronically. Call or email the office to enroll at 319.822.4512 or dtc@dunkerton.net.

Central Office Staff:
 Abbi Kienast, General Manager
 Brett Delagardelle, Plant Superintendent
 Jamie Fulton, Customer Service Rep
 Ray Miller, Combination Technician

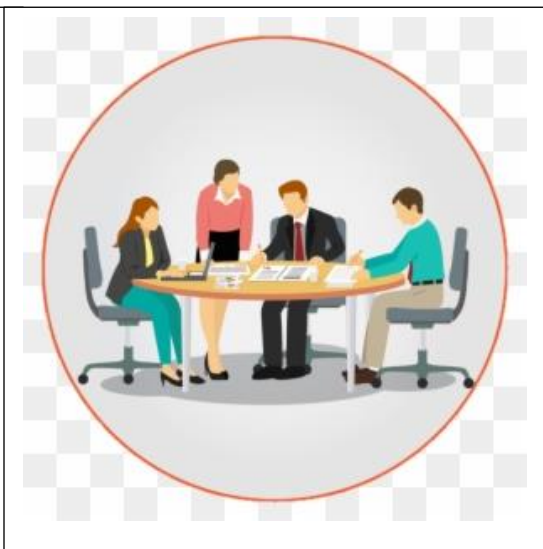
WOODLAND ESTATES MEMBERS:

The old copper/DSL network will be decommissioned in October. Please contact the office to schedule an appointment to have the new fiber optic equipment installed in your home as soon as possible. If you have internet service, you will need to select a broadband speed at this time. If you do not contact us prior to October, you could be without service. Video service will continue to be available through December 31st.

DEWAR CUSTOMERS! WE'RE READY FOR YOU!

The fiber optic project is complete in Dewar and we are ready to connect new customers. Please contact the office to complete an application for service.

Have you considered running for a Board of Directors position with Dunkerton Communications? Do you have a skill set that could be valuable to the cooperative? Reach out to Abbi Kienast, General Manager at abbi@dunkerton.net or 319-822-4512 to learn more.



2023 dividend payments have been paused until grant awards for NOFA #008 are released by the State of Iowa. Dunkerton Communications has applied for funding to expand outside of our current service area. Awards are to be announced in October.

VIDEO SERVICES WILL BE ENDING DECEMBER 31, 2023.

Dunkerton Communications will be eliminating video services effective December 31, 2023. Rising programming costs and declining participation have made it difficult to offer a quality product at an affordable rate. Streaming services (YouTubeTV, Hulu Live, Fubo, etc.) now offer a comparable channel lineup at a lower cost. Current video customers should have received a mailed notice which provides further detail of this change. The video system will continue to operate until December 31st, however, we encourage customers to begin looking into other options now. Please contact the office with questions.



The Affordable Connectivity Program is an FCC program to ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month towards internet service for eligible households.

For eligibility and enrollment visit www.fcc.gov/acp. After you apply, you will need to contact Dunkerton Communications to complete the enrollment process.

REQUIRED PERFORMANCE TESTING OF SPEED AND LATENCY CONTINUES

Continuing for 2023, Dunkerton Communications is required by the Federal Communications Commission (FCC) to participate in Performance Measures Testing. In this testing speed and latency measurements are collected from 50 randomly selected locations within the Dunkerton exchange to ensure communication providers are delivering broadband speeds as reported to the FCC. A representative of Dunkerton Communications will contact the locations selected to participate.