Issue No. 12 4th Quarter 2023

# DUNKERTON

701 S. Canfield St, P.O. Box 188, Dunkerton IA 50626 phone: 319-822-4512 email: dtc@dunkerton.net website: www.dunkerton.net



Dunkerton Communications
would like to wish our
customers a safe, healthy,
and prosperous New Year.
Thank you for your
continued patronage.



Affordable Connectivity Program
Helping Households Connect

The Affordable Connectivity Program is an FCC program to ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month towards internet service for eligible households.

For eligibility and enrollment visit <a href="www.fcc.gov/acp">www.fcc.gov/acp</a>. After you apply, you will need to contact Dunkerton Communications to complete the enrollment process.

Have you considered running for a Board of Directors position with Dunkerton Communications? Do you have a skill set that could be valuable to the cooperative? Reach out to Abbi Kienast, General Manager at abbiadunkerton.net or 319-822-4512 to learn more.



#### REQUIRED PERFORMANCE TESTING OF SPEED AND LATENCY CONTINUES

Continuing for 2024, Dunkerton Communications is required by the Federal Communications Commission (FCC) to participate in Performance Measures Testing. In this testing speed and latency measurements are collected from 50 randomly selected locations within the Dunkerton exchange to ensure communication providers are delivering broadband speeds as reported to the FCC. A representative of Dunkerton Communications will contact the locations selected to participate.



Did you receive more electronics for Christmas?

Do you need to increase your internet speed?

Call the office to upgrade!

#### Central Office Staff:

Abbi Kienast, General Manager Brett Delagardelle, Plant Superintendent Jamie Fulton, Customer Service Rep Ray Miller, Combination Technician

### **Board of Directors:**

Joe Stafford, President Sam Hauptly, Director Andy Snyder, Vice President Anna Weepie, Director Penny Teisinger, Secretary Carol Steffen, Director Jon Rathe, Treasurer



## DO YOU WANT TO BE MORE

## ENVIRONMENTALLY CONSCIOUS THIS YEAR?

Consider switching to receive your billing statements electronically. Call or email the office to enroll at 319.822.4512 or dtc@dunkerton.net.



Know what's **below**. **Call before you dig.** 



#### **RELAY IOWA**

Are you or someone you know suffering from hearing loss and/or speech difficulties? Are you in need of a Captioned Telephone? The Iowa Equipment Distribution Program, called Telecommunications Access Iowa, helps individuals pay for specialized telephone equipment. Go to teleiowa.com or call 800-606-5099 for further information.